



HOW MANY CAREGIVERS

Will I Have?



SILVER LININGS

Home Healthcare

Excellent question!

We speak from personal experience when we say we totally understand you want to have the same people as much as possible. So we've tracked and analyzed all our data to give you a good idea of what to expect. This does not promise any specific results and is only meant to act as an expectation-setting guide!

The biggest factors in answering this question are:

1. Do you have split visits (e.g. one in the morning and one in the afternoon)?
2. How many hours of care do you have?
3. Do you have a consistent schedule?

For those that just want to cut to the chase, here is the answer to your overarching question of "How many caregivers will I have?"

If you have split visits:

(multiple visits that have gaps of time between them in a given day)

- 0-40 hours/week:4-6 caregivers in a month
- 40-120 hours/week:5-10 caregivers in a month
- >120 hours/week:10-18 caregivers in a month

If you do not have split visits:

(e.g. your visits are around the clock or consecutive)

- 0-12 hours/week:2-4 caregivers in a month
- 12-32 hours/week:2-6 caregivers in a month
- 32-56 hours/week:3-6 caregivers in a month
- 56-84 hours/week:4-8 caregivers in a month
- 84-120 hours/week:4-10 caregivers in a month
- >120 hours/week:6-11 caregivers in a month

For those that like to understand the why, let's deep dive into these a bit more.

1. Split visits often means that the same caregiver can't be at both visits, whether those visits are 1 hour or 12 hours. Our team members have work hours that they typically commit to and it can be difficult or impossible to have a team member rearrange their schedule to accommodate a split visit schedule.
2. How many hours of care do you have?
 - a. If you have very few hours (3-12 hours per week) or a lot of hours (24/7 care), that is when you have the most caregivers.
 - i. We have a 40 hour a week limit with our employees, unless you want to pay overtime (time and a half) which is an option to you if the caregiver is available.
 - ii. In addition, no employee works every weekend, so if you have visits every weekend, there will be alternating schedules.
 - iii. If you have a lot of weekend visits, your consistency goes down. Why? Because many caregivers are unable to work every weekend (where they might be able to work every Monday, for example), which means we have to create an alternating weekend schedule.

3. The more consistent your hours are, and the longer your visits are, the easier it is to maintain caregiver consistency. This is because your caregivers know to plan on a specific schedule and can rearrange their life around your schedule. In addition, if we can plan on specific

hours for you, then we're able to readjust a caregiver's schedule and perhaps remove them from other clients to increase your consistency. Without knowing what your schedule will be, we can't remove them from other visits only to not be able to give them client hours.



We are committed to continuity of care through our superb employee retention practices and care of our people. Your caregivers' availability may change, resulting in an adjustment to your care team. We know you get to know your caregivers and nurses quite well, and it can be sad or disconcerting when someone no longer is available. But that's a perk of having an agency – because you'll always get the care you need. We'll always provide a competent and qualified caregiver to replace someone when the time comes (or in a short notice situation).

Call 24/7 **302.724.7902** or fax **855.631.4365**
or email us at: **jackie@silverlininghealthcare.com**
silverlininghealthcare.com