



# VETERANS' BENEFITS:

*Home and Community-Based Services*



SILVER LINING

Home Healthcare

## Care When, Where, and How You Need It!

Are you a veteran? Silver Lining is an approved provider through Veteran's Affairs (VA), which means that you may qualify to use our services without charge as part of the Veteran Benefits you may be eligible for. Silver Lining provides exceptional care at your home or primary place of residence; services include transportation, medication management, medication reminders, bathing, dressing, errands, and more! Our licensed and certified team is committed to helping our veterans have the best quality of life possible. And as a military-owned business, we know what it means to serve.

### What is Home and Community-Based Services?

Assistance with eating, bathing, dressing or taking care of the needs of nature.

Services that Silver Lining offers as part of the VA Community-Based Services include:

- **Assisted Care in an Assisted Living Facility**
- **Skilled Home Health Care**
- **Home Health Aide Care**
- **Palliative Care**
- **Home Based Primary Care**
- **Respite Care**

## Who is Eligible?

Any military veteran may qualify. Unlike the Aide and Attendance benefit, this benefit is not based on the income of the veteran, rather it is based on the medical necessity of care. Since Homemaker Home Health Aide services are part of a service within the VHA Standard Medical Benefits Package, all enrolled veterans are eligible if they meet the clinical need for the service.

## How do I qualify for this benefit?

Silver Lining can assist you through the process!

1. Must be registered with the VA for benefits. For benefits enrollment, call: **302-994-2511 ext 5212**, or go to **[www.1010EZ.med.va.gov](http://www.1010EZ.med.va.gov)**
2. Must be assigned to a VA physician and see him/her annually. If you have not been assigned, call the VA and ask for the Physician Coordinator.
3. See the physician, and request a prescription for type of service needed and the amount of service needed. For example:
  - a. Home Health for Medication Management weekly to organize, reorder, educate and maintain medication regimen.

**Or**

  - b. Home care 3 hours a day, 7 days a week for assistance with ADLs. Client is unable to safely dress or bathe without assistance due to diagnosis of \_\_\_\_\_.  
(fill in here)
4. Request Silver Lining! Your physician may specifically write for Silver Lining, OR you will need to communicate this to the VA.

5. Alert Silver Lining that you have a prescription. We will follow-up with the VA for the appropriate Pre-Authorization letter we need in order to implement care! Silver Lining will probably do your nursing assessment and get all our paperwork signed at this point, so we're ready to start care when the authorization is received.
6. Schedule your hours, and any additional hours you need above what the VA has authorized.
7. Silver Lining starts delivering care in your home!

## How quickly can I start receiving benefits?

It depends on if you've seen a VA physician in the last year. If you have, we can request an order via telephone, assisting you to determine what to ask for. In this case, care can begin in as little as 2 business days (as long as the VA sends the appropriate paperwork through). Typically 1-2 weeks is realistic. If you have NOT seen a VA physician in the last year, then it will take longer, as you have to actually have a face to face appointment with a VA physician prior to starting care.

## How is it paid for?

The VA pays Silver Lining directly; Silver Lining takes care of submitting invoices to the VA submitting the required documentation. If you request services above your VA-approved hours, you pay for that out of pocket.

## What happens if I want more care than the VA approves?

You can always choose to add hours above and beyond what the VA covers and you will pay Silver Lining directly for those hours.

## First Step

***Call today and discover the VA benefits that you may already be eligible for!***



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302.724.7902

You may phone the Veteran's Administration at **1.800.827.1000** for further information, or contact a Veteran's Service Office located in your county. You may also visit the Department of Veteran's Affairs Website at **[www.vba.va.gov](http://www.vba.va.gov)**.

Visit here for more information on Home and Community Based Services!

**[https://www.va.gov/geriatrics/guide/longtermcare/Home\\_and\\_Community\\_Based\\_Services.asp](https://www.va.gov/geriatrics/guide/longtermcare/Home_and_Community_Based_Services.asp)**

***Thanks for Serving – Now it's Our Time to Serve You!***